



Morgan Birgé Capability Statement

Corporate Overview

Established in 1993, Morgan Birge and Associates provides integrated voice and data networking solutions to the Federal Government through a consultative approach. We specialize in maintaining Avaya and Nortel phone systems throughout CONUS with the most comprehensive levels of service in the industry. DoD installations and many other Federal agencies have left the OEM for our brand of inspired service that provides better value at a better price. We help our Federal customers understand the many communications service options available to them and guide them in implementing the solutions that meet the unique needs of their missions. Our independent maintenance solutions empower the Federal Government to determine their own technology roadmap without pressure from the OEM. MB&A prides itself on delivering comprehensive communications solutions to all customers. We build partnerships and ensure the best interests of our customers. We offer the scalability, expertise, and security of a large company, but always maintain the superior customer service, and human contact of a small company.

Telecommunications Services Provided

- Avaya Operations and Maintenance for systems ranging from legacy Definity G3 systems to current Aura VOIP systems
- Nortel Operations and Maintenance for systems ranging from legacy Option Series systems to CS2100/SL100 grade solutions
- Cisco UCM (Unified Communications Manager) Operations and Maintenance for versions 7.1 to 11.5
- Cisco UCM (Unif. Comm Mgr) Design and Installation for versions 7.1 to 11.5
- Microsoft Skype for Business Unified Communications design and implementation
- Microsoft Skype for Business Unified Communications operations and maintenance
- Shoretel Unified Communications Systems Operations and Maintenance
- Shoretel Unified Communications Systems Design and Installation
- Avaya, Nortel & AVST Voicemail Systems Design & Installation
- Avaya, Nortel and Call/Contact Center Operations and Maintenance
- Uninterruptible Power Supply (UPS) Systems
- Voicemail Systems Operations and Maintenance
- Uninterruptible Power Supply (UPS) Systems
- Overhead Paging Systems Operations and Maintenance
- Low-voltage cabling maintenance and operations for voice, data, security and audio networks
- Low-voltage cabling design and installation for voice, data, security and audio networks

Supported Solutions



MORGAN BIRGÉ
AND ASSOCIATES

Less talk.
More communication.



IT Services Provided

- Microsoft Server 2016, Server 2012 R2, Server 2008 R2 design and implementation
- Microsoft server 2016, Server 2012 R2, Server 2008 R2 operations and maintenance
- Microsoft Office 365 hosted Exchange and Office Suite design and implementation
- Microsoft Office 365 hosted Exchange and Office Suite operations and maintenance
- Microsoft Exchange 2013 premise based solution design and implementation
- Microsoft Exchange 2013 premise based solution operations and maintenance
- Dell Sonicwall Next-Generation Firewall design and implementation
- Dell Sonicwall Next-Generation Firewall operations and maintenance
- Cisco Catalyst and Nexus series data switch design and implementation
- Cisco Catalyst and Nexus series data switch operations and maintenance
- Cisco ASA and FirePOWER series firewalls operations and maintenance
- Cisco ASA and FirePOWER series firewalls operations and maintenance
- VMware ESXI bare-metal hypervisor design and implementation
- VMware ESXI bare-metal hypervisor operations and maintenance
- VMware Horizon and Federal Secure Workplace VDI solutions design and implementation

- VMware Horizon and Federal Secure Workplace VDI solutions operations and maintenance
- Adtran NetVanta series switches, routers, wireless and fiber solutions operations and maintenance
- Adtran NetVanta series switches, routers, wireless and fiber solutions design and implementation

Unique Capabilities

- Engineers with expertise in TDM/Circuit switched voice technology
- Expertise in operation and support of legacy Avaya and Nortel PBXs
- Independent service provider that puts the needs of the government customer first through our vendor agnostic approach
- Guaranteed parts availability for all hardware covered under maintenance no matter the age & software release of the hardware
- Voice-centric approach to UC (unified communications) maintenance and operations
- Technicians with skill sets combining legacy TDM, VOIP, information technology and networking

Past Performance

- Department of the Army, Virginia – maintenance and support on Nortel CS2100
- Department of the Navy, California – maintenance and support on Avaya Aura

- Department of the Army, Michigan – maintenance and support on Avaya Communication Manager
- Department of the Army, Georgia – maintenance and support on Nortel CS2100
- Department of the Army, California – maintenance and support on Nortel CS1000
- Department of the Navy, Florida – maintenance and support on Avaya Communication Manager
- Department of the Navy, Pennsylvania – maintenance and support on Octel voicemail systems
- Customs and Border Protection, Texas – maintenance and support on Avaya communication manager
- Federal Emergency Management Agency, CONUS - maintenance and support on Avaya Communication Manager
- Department of the Treasury, Virginia – maintenance and support on Avaya Communication Manager
- Department of Commerce, Maryland – maintenance and support on Avaya IP Office
- Department of the Navy, California – design and implementation of AVST voicemail solution

Contract Vehicles

- GSA#: GS-35F-0495V
- GSA 8(a) STARS II
- NASA SEWP V
- NAVY SEAPORT-e
- eFast